

# REPORT ABUSE AT WORK

Canada takes the abuse of temporary foreign workers very seriously.

## Report your employer if they are NOT:

- ✗ paying you during quarantine.
- ✗ providing cleaning supplies.
- ✗ providing accommodations that are in good condition.
- ✗ providing a workplace free of abuse.

## How to submit a tip or report abuse at work:

### Prepare Information

- You will need to provide details of the situation.
- You will also need to provide details about the employer such as, name of employer, address, LMIA number (if you have it) and your contact information.
- Photos or videos are also useful evidence in filing tips.
- You can request an interpreter on your call to translate the conversation.
- You can also use a third party/community partner to file the report on your behalf.

We will not disclose your details to the employer.



### Workplace Inspection:

#### When a report has been made:

- An inspector will be assigned to assess the working conditions at the workplace. The inspection may be conducted virtually or onsite.
- The Employer must prove to the inspector that they are meeting the terms and conditions of the program and the LMIAs.



### Consultation with Workers

- Inspectors may interview other workers privately.
- Service Canada may contact you for more information as they carry out the inspection.
- Service Canada will get in touch to give you an update on the case.

### Service Canada Makes Decision

- Based on the report from inspectors, a decision will be made.
- Either 'Employer is satisfactory' or 'Employer must provide justification'.



### Feedback & Decision

- Service Canada may get in touch with you to provide you with an update on the outcome of the case.
- If the employer is found to be non-compliant, they may receive a warning, up to \$100 000 fine, banned from employing foreign workers and have their information published on the Government of Canada website for non-compliance.

Workers who report abuse have the right to remain anonymous.



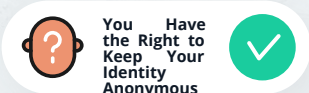
Call Service Canada's Tip Line:

# 1-866-602-9448

or report through Service Canada's web portal:

<https://www.canada.ca/en/employment-social-development/services/foreign-workers/report-abuse/tool.html>

If you believe your employer is abusing you, Service Canada needs to know!



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